

2013 ANNUAL REPORT



newpeninsula

community caring inc.

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ABOUT US

Overview of New Peninsula Community Caring Inc

New Peninsula Community Caring Inc. (NPCCI) is the incorporated welfare arm of New Peninsula Baptist Church. NPCCI was established in 2001 as a Community Relief and Support Agency. NPCCI works to empower, care for and support people in the Mornington Peninsula region who are in need and who find themselves marginalised.

The programs NPCCI currently offer include:

- * COACH – Community Mentoring
- * Back on Track - material aid, budgeting and emergency relief
- * Youth COACH – youth mentoring
- * Connect – a social connection group for people who find themselves living in isolation

Our Mission

NPCCI mobilises people to make a positive and significant difference in the lives of the disadvantaged.

Our Vision

Is to see:

- * Families and communities healed and transformed.
- * Families and communities motivated and mobilised to serve those 'at risk'.
- * NPCCI respected and trusted by local and state governments and given a voice to influence national policy.

CHAIRPERSON

The writer of Ephesians says: “.. we are partakers of promise, recipients of grace, to make all see what is the fellowship of the mystery, for the glory of God....with boldness and faith...”

What we see within the ministry of NPCCI are people feeling called to step into a place of distributing grace, where faith grows legs, where both the lives of the client and volunteer are changed. One hundred and seventy five volunteers do this! That's outstanding.

I have had the privilege of witnessing people encounter grace through the hands of coaches, Back On Track and Op Shop volunteers. A cuppa served in the community corner at the Op Shop to an older gentleman, a frazzled nana thrust back into looking after babies because of a daughters struggles relieved to have someone to encourage her, a young person experiencing unconditional love and support via a coach and food when the money has run out. 73% of the clients NPCCI supports end up linked to a NP related activity, linked into community for broader support.

2013 marks the celebration of moving the National Coach Program to Mission Australia for its next season. Change is always a time for reflection and it is with both excitement for what God wants to do in the future and sadness as we say goodbye to Lydia, our CEO and Mark our National Coach coordinator, that we thank God for what has unfolded through the ministry, past, present and future.

As some leave and the new develops, CS Lewis reminds us, 'It may be hard for an egg to turn into a bird: it would be a jolly sight harder for it to learn to fly while remaining an egg..'

We thank you all - staff, volunteers, the NPCCI Board, New Peninsula Baptist Church members, allied agencies, individuals and businesses who are supporters and donors, for your wonderful contribution to the transforming work of NPCCI in 2013.

Bless you
Vicki Clarke
Chairperson NPCCI Board



CHIEF EXECUTIVE OFFICER

As I reflect on the last four years I have been with NPCCI, I can't help but be proud of what God has achieved – He has truly blessed the work of the staff, the volunteers and clients. It was again a very busy year as we grew and consolidated programs and events. Our programs supported a much increased number of clients. The local and national COACH expansion also continued to grow and Back on Track, supported by the Pantry, assisted record numbers of families. The need in our community is never ending.

By the end of 2013, 49 churches and para-church organisations were part of the COACH national network. In reality, this translates into many families being supported by a Christian living out their faith. It reminds me very much of Mother Theresa's quote, *"Let no one ever come to you without leaving better and happier. Be the living expression of God's kindness: kindness in your face, kindness in your eyes and kindness in your smile."*

This year we decided to run a bi-annual COACH Symposium for all COACH Licensees. We were privileged to have Graham Clarke, Senior Pastor of Barrabool Hills Baptist Church as the key-note speaker. Graham's presentation was a passionate expression and reflection of how the program has impacted his church community as well as their local community. Mark Matthews also gave a very practical 'how to' presentation on successfully engaging with community welfare organisations i.e. speaking their language and understanding their culture. The symposium was very well received and provided some useful and very practical support for COACH Licences.

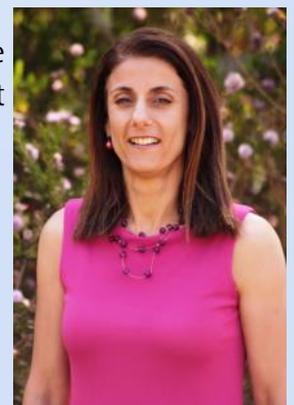
The 2013 NPCCI COACH Gala was again a huge success. The event was enjoyed by sponsors and guests alike and received excellent feedback from all involved. Debra Byrne was a great hit with the audience and Livinia Nixon was a fantastic MC along with Dale Stephenson. The event again raised a record amount that will go towards making COACH accessible to even more families. My thanks also go to the wonderful gala committee, table hosts and NPCCI staff. Well done everyone!

The NPCCI Op Shop went from strength to strength in 2013 thanks to the wonderful support of the volunteers, the NP congregation, the community, NPCCI clients and the shop's managers. We said goodbye to Corinne Schwartz who did an awesome job of establishing the store and welcomed the very enthusiastic and talented Carolyn Taylor as our new Op Shop Manager.

We were able to properly thank our wonderful volunteers in July with an afternoon tea that was sponsored by the Bendigo Bank Mt Martha. A good time was had by all. We were also able to publically acknowledge the tireless work of two NPCCI staff that left us – Eliza Keck and Corrine Schwartz. Thanks again ladies for a job well done.

My thanks go to all our financial supporters, volunteers, the NPCCI Board and the staff – there are so many people who depend on you and who may never meet you or be able to thank you in person. I thank you on their behalf.

Lydia Harb-Trower
Chief Executive Officer



C.O.A.C.H.

Introduction:

COACH Community Mentoring continues to enable and equip suitable Christian people to exercise their faith in a social justice context. Mentors in greater numbers nationally and locally are drawing alongside disadvantaged families and walking a journey with them and supporting them in an empowering manner to work toward creating their preferred future.

In early 2014 the program is set to be managed by the highly regarded and respected welfare organisation, Mission Australia. This development will not impact the core of what COACH holds as vital. Churches and Christians in far greater numbers will now become involved with COACH, encouraging families as they make positive steps out of the damaging effect of poverty and to be the expression of Christ's love.

National Expansion:

Under God's hand, the COACH program continues to move across the nation. This occurs through our Licence Agreement with churches and para-church organisations who want to partner with us.

By the end of 2013 there are twenty organisations, including New Peninsula Church, Licensed to offer COACH across four states.

Our expansion model includes empowering Licensed churches to become a local region Hub if they desire. This model enables a Hub to empower smaller churches (referred to as Affiliates), to provide mentors into a local program – creating a pool of mentors in a region in a cross denominational model.

In this past year, Coordinators from two more Hubs have undertaken COACH Facilitators Training – taking to three, the number of Coordinators equipped to offer their own regional COACH training.

Some para-church organisations are also working with a number of churches in a model similar to the Hub.

Taking into account, the Hub, Affiliate church and para-church concepts, there are currently 49 churches involved with COACH.

COACH National Symposium:

In October 2013 our COACH Community Mentoring leaders, comprising Church Pastors, Program Coordinators and Team Leaders came together for a National Symposium.

Over 60 delegates from Victoria, New South Wales, Queensland and South Australia were hosted by Stairway Church Vermont, (Vic.). The symposium presented an opportunity to share vision, consider our practice, to celebrate stories, experiences and victories and to consider the challenges that we have faced as we support families to break the generational poverty cycle.

C.O.A.C.H.

COACH Program National Data:

By the conclusion of 2013, the COACH program had shown considerable growth.

The program had over 370 mentors trained to provide support with 277 mentors actively supporting families across the nation.

Support had been provided to 269 families, (with 521 children), along with a further 62 specific youth mentoring relationships.

The national impact of how mentors are influencing the lives of families is captured through a national data collection process – a process that we captured for the second year.

At the conclusion of 2013, key findings from our data suggested that mentors were positively influencing change in families by discussing strategies to strengthen family cohesion, encourage children's education, to manage emotional and mental health problems, avoid homelessness and becoming more socially connected.

As previously reported, Monash University have evaluated the COACH program on two separate occasions (2005 and 2012). Doctor Darshini Ayton from Monash University has been consulting with COACH in preparation to submit a major paper in a health promotion journal highlighting how COACH empowers parents through mentoring.

Nationally our Youth COACH mentoring program continues to grow. This program provides one on one support in a community based setting to at risk children between the ages of 8-16yrs. At the conclusion of 2013, 44 Youth COACH Mentors had provided long term support to 62 children.

Mark Matthews
COACH National
Director



C.O.A.C.H.

Local COACH

The current Mornington Peninsula program continues to grow and develop.

Our Mornington Peninsula Coordinator, Andrew Taylor continues to work with our dedicated volunteer Team Leaders, Marg Attwood, Graham Inglis, Bernie McKeown, Mike and Karen O'Grady and Tracey Byrne in overseeing the program by encouraging and equipping local Mentors to provide their valuable, life changing support.

At the conclusion of 2013, mentoring support had been provided to 78 families with 140 children, with 70 Mentors trained. COACH on the Mornington Peninsula is working as a Hub with fourteen other churches providing mentors.

COACH has well established programs in Mornington and Rosebud, while our presence on the Westernport side of the Peninsula continues to grow with twelve families supported in the region.

An exciting development for COACH in Westernport has seen the program solidify its partnership with Habitat for Humanity (HFH). COACH has provided mentors to three families who through HFH have the opportunity to contribute their labour to building and owning their own housing. Typically, for a variety of reasons these families would find it extremely difficult to enter into the home owners market and be destined to a life time of rental. The mentors are providing the families involved with guidance and support to learn how to manage and maintain their housing.

Youth COACH Mentoring Local Program

Our youth mentoring program continues to grow at the local level and beyond. Locally, 2013 saw the appointment of Cathy McInness to the Youth COACH girls program Coordinator position. At this point, Cathy is overseeing three relationships and the program seeing wonderful opportunities of growth and development open up for the young girls involved.

Will Goodrich continues as New Peninsula Youth COACH boys program Coordinator. Under Will's guidance the program is making steady progress. This year ten boys entered the program, taking the program to a total of 16 boys mentored since its inception.

Mornington Secondary College are about to partner with NPCCI to offer the Youth COACH SOAR Adventures program to "at risk" 14 year old boys in their school. This program offers classroom and Adventure camp methods of building self-esteem, self-awareness and greater resilience in these boys. Each boy sets five goals to achieve for the year and a Mentor is assigned to walk the year long journey with the boy.

Following the successful 2013 Pilot of the Youth COACH SOAR Adventures program, we are thrilled that the Dromana Secondary College wants to engage again in 2014.

Mark Matthews

COACH National Director

Andrew Taylor
Local COACH
Coordinator



Will Goodrich
Youth COACH
Coordinator



BACK ON TRACK

The Back on Track program experienced greater demand for services during 2013 with a 42% increase in food parcels distributed and a 21% increase in client units attending for assistance compared with 2012.

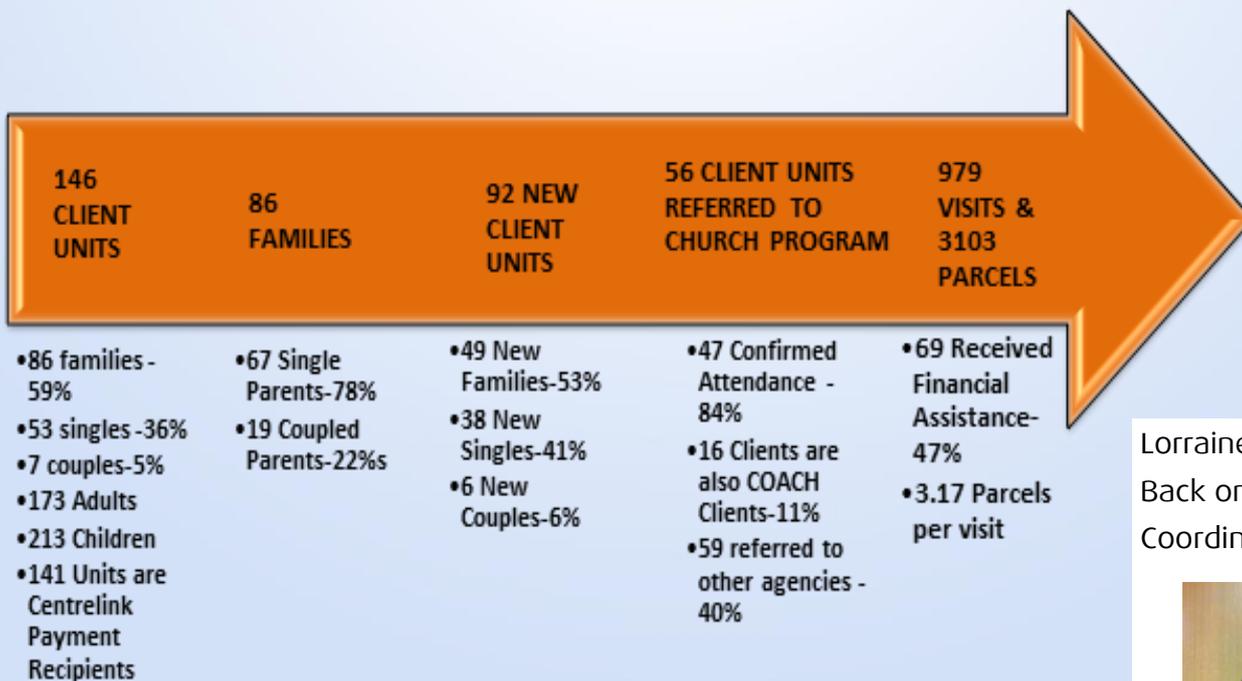
The up-skilling of interviewers throughout 2013 has proved invaluable with quality support being provided in a broader range of areas. Interviewers are regularly advocating for clients and negotiating debt repayment solutions as a means of empowering self-sufficiency.

Back on Track also distributed supermarket vouchers to compliment food assistance when circumstances arose where available resources did not provide for specific essential needs. Petrol vouchers were in high demand as fuel costs increased and Op Shop vouchers provided invaluable relief to families struggling to afford the costs of clothing their children.

The Back on Track team implemented a new service provision system during 2013 which has enabled interviewers to better identify client needs which are not apparent on presentation. This new initiative has enabled the interviewers more time to connect with clients in prayer when appropriate and an opportunity to provide socially isolated women an afternoon tea.

Expectations for 2014 are that increases in demand presenting from farther regions of the Peninsula may exceed our capacity to service the demand. Community support agencies in the Southern Peninsula and Westernport regions have reduced the frequency for which support can be obtained and a major emergency relief provider has ceased operations.

Very many thanks to Jo Prentice, Julia Wheeler, Jill Hall, Cheryl Conley, Ann Balshaw and Mary Wardenaar for the love and care they displayed to all clients who came for assistance. Their dedication, skill and commitment will continue to be of invaluable importance in servicing the demand throughout 2014.



Lorraine Niblock
Back on Track
Coordinator



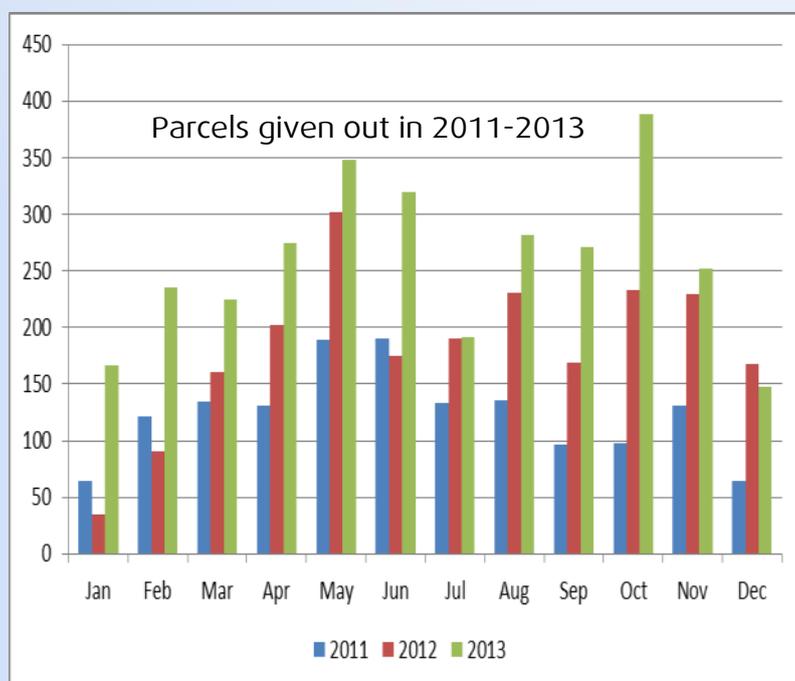
EMERGENCY FOOD PANTRY

In 2013 we have been able to meet the demand for food, providing around 3103 food parcels with a wide variety of groceries. This has been made possible due to:

- A budget amount from NP Community Caring Inc..
- Ongoing grant money from the Department of Social Services.
- Monthly food collection from Vic Relief (Graeme Jack).
- Weekly supermarket grocery shopping – Coles online.
- 15 dozen eggs donated per fortnight (Somerville egg farm or Ann Miller).
- Food and cash donations from the Church community and Life groups.
- Bread from Baker's Delight.
- 50 Christmas hampers.
- A food collection basket at Coles (Centro Mornington).

In 2013 the Pantry streamlined its grocery shopping process by reverting to ordering food and meat from Coles online. This has proved to be a successful transition with reduced pressure and more effective use of volunteer time. It also proved to enhance the relationship with Coles who now support the Pantry with a food collection basket at Centro Mornington. It is envisaged that food collection baskets will appear in other Coles supermarkets on the Peninsula in 2014.

The pantry could not operate effectively without the dedication and commitment of our volunteers. Thank you to Irene Lucas, Des and Gwen Marcon who retired during 2013 after many years of amazing service. Thank you also to Carol Weber, Anne Miller, John & Margo Lanyon, Robbie Pakes, Elaine Dell, Graeme Jack and everyone who assist us in some way for their faithful service to the kingdom. We will again in 2014, with God's direction and blessing, continue to strive towards improving service to those in most need in our local community.



Lyn St John
Pantry Coordinator



NPCCI OP SHOP

Introduction

The Community Caring Op Shop exists to support the mission and vision of NPCCI. This is achieved by focusing on three areas that form the foundation and culture at the shop, the Community Hub, empowering marginalized families and finance.

Community Hub

The Community Hub corner forms an integral part of the Op Shop, it provides space for people experiencing social isolation, social exclusion and loneliness to sit and talk. Staff provide prayer support when appropriate, encouragement, a friendly caring ear and if necessary connection to professional services. The Community Hub corner is very popular for husbands to sit and relax whilst their wives shop, the elderly who often appreciate a place to rest and parents who love being able to leave their children colouring picture books whilst they shop in peace. The addition of a coffee machine in 2013 is also very popular with customers, being made a coffee whilst relaxing creates a very warm and caring atmosphere.

Empowering marginalised families

The Op Shop provides opportunities for people experiencing long-term unemployment, family dysfunction, mental illness, poverty and disadvantage to volunteer and gain valuable retail sales experience, a work reference and the confidence to enter or re-enter the workforce. Throughout 2013 the Op Shop has provided NPCCI clients and Jigsaw attendees with opportunities to improve their lives by feeling valued, accepted and empowered to change their circumstances. The Op Shop has also provided a place for people suffering with mental health issues experience a sense of belonging and connectedness and several volunteers have also moved on to find employment.

Finances

	Actual	Budget
Income	\$122,538.15	\$130,000.00
Expenses	<u>\$ 89,057.22</u>	<u>\$ 99,506.00</u>
Profit	\$ 33,488.93	\$ 34,949.00

2013 as an establishment year for the Op Shop produced very encouraging results, it is expected that 2014 will be a year of consolidation and increased profits.

Other

The Op Shop has established relationships with 7 local businesses who regularly donate goods and promote the shop to their customers. We have begun selling furniture online from a storage shed at the church. The Op Shop in Rosebud performed very well in 2013 and was integral to successful results in our establishment year.

Thank you to all the volunteers for your dedication and commitment throughout 2013, you have all done an amazing job and I look forward to working with you all again in 2014.

Interested in volunteering with us in 2014, or donating goods to our shop, please don't hesitate to contact store manager Carolyn at Carolyn@npcci.com.au or call the shop directly on 5973 5522.

Carolyn Taylor
Op Shop
Coordinator



FINANCIAL REPORT

SUPER AUDIT SERVICES

Certified Practising Accountants

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Telephone: (03) 5987 1908

ABN 44 942 769 277

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS

Report on the Financial Report

I have audited the accompanying financial report of New Peninsula Community Caring Inc, which comprises the statement of financial position as at 31 December 2013, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information and the statement by members of the committee.

Committee's Responsibility for the Financial Report

The committee of the association are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Associations Incorporations Reform Act* of Victoria and for such internal controls as the committee determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

My responsibility is to express an opinion on the financial report based on my audit. I have conducted my audit in accordance with Australian Auditing Standards. Those standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Independence

In conducting my audit, I have complied with the independence requirements of Australian professional accounting bodies.

Auditor's Opinion

In my opinion, the financial report presents a true and fair view of the financial position of New Peninsula Community Caring Inc. as at 31 December and its financial performance and its cash flows for the year ended on that date in accordance with Australian Accounting Standards and the *Associations Incorporations Reform Act* of Victoria.



PAUL FOX, CPA

Dated this 20th day of March 2014

FINANCIAL REPORT

New Peninsula Community Caring Inc.

Statement of Financial Position as at 31 December 2013

	2013	2012
	\$	\$
Total Current Assets	240,410	242,876
Total Non-Current Assets	54,800	57,945
Total Assets	295,210	300,821
Total Current Liabilities	56,351	55,669
Total Non-Current Liabilities	16,348	13,240
Total Liabilities	72,699	68,910
Net Assets	222,511	231,911
Total Members' Funds	222,511	231,911

New Peninsula Community Caring Inc.

Statement of Comprehensive Income For the year ended 31 December 2013

		2013	2012
		\$	\$
Revenue from Ordinary Activities	NOTE		
Donations - General		113,336	135,613
Grants		37,300	65,545
Interest		5,668	6,070
Fundraising & COACH Program		200,910	145,551
Op-Shop Sales		122,538	87,248
Total Revenue from Ordinary Activities		479,751	440,027
Expenses from Ordinary Activities			
Administrative Expenses			
COACH Program Costs		35,399	32,736
Fundraising Expenses		20,228	24,072
Ministry Expenses & Office costs		55,116	48,469
Pastoral Support		15,289	14,484
Salaries & Wages		318,355	265,990
TLC Op-Shop Expenses		44,765	34,051
Total Expenses from Ordinary Activities		489,151	419,803
Net Surplus/(Deficit)		(9,400)	20,224
Total Net Comprehensive Income		(9,400)	20,224

This is an abridged version of the full Financial Statements



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