

2014



newpeninsula
community caring inc.

ANNUAL REPORT

“Transforming communities by
mobilising Christians to
empower and care for people
who find themselves in
need or at risk of
experiencing crisis.”

CONTENTS

4	CEO Report
5	Board Report
6,7	Youth COACH SOAR
8	Youth COACH Girls
9	Op Shop
10,11	Back on Track
12,13	Pantry
14	COACH Community Mentoring
15,16	Financial Report

CEO Report

2014 was a time of change and transition for NPCCI with COACH National moving to Mission Australia, which also meant the loss of our NPCCI CEO, Lydia Harb, and our COACH National Director, Mark Matthews. We thank them for their wonderful contribution and commitment to NPCCI over a number of years. I also would like to thank our NPCCI Board Chair, Vicki Clarke, and the rest of the NPCCI Board who greatly championed and supported our NPCCI ministry. At the end of 2014 the New Peninsula Church Board also became our NPCCI Board.

We were so blessed to have Andrew Taylor take on the oversight of NPCCI for an interim period with the assistance of Byron Groves, our Director of Operations. Andrew is to be commended for his oversight of NPCCI, especially with a shortage of staff and in a significant time of transition. Carolyn Taylor has continued to be an incredible leader in her role as NPCCI Op Shop Manager – not only providing funding for NPCCI ministries through the OP Shop but also creating a welcoming and caring environment for our volunteers and for those in the community.

Will Goodrich continues to head up our Youth COACH SOAR program and is widely celebrated for his ministry to the youth at Dromana Secondary College. We rejoiced in the appointments of: Matthew Fredrickson who joined Andrew as a NPCCI Manager and Social Worker; Jake Doleschal as our Youth COACH SOAR leader at Mornington Secondary College; and Vivienne Holbrook as our NPCCI Admin. Assistant – what an amazing blessing they are to our team! At the same time, we were sad to farewell Colin Austin as our Jigsaw Coordinator and Social Worker. Thank you to Ian Burke, our Jigsaw Elder, and all the Jigsaw team who continue so faithfully to serve the Mornington Park Community.

My appointment as the NPCCI CEO began with a time of reflection, much discussion and discernment of what God was wanting NPCCI to be and to do as we minister to those at risk and in need. As we continue to develop our vision, mission, values and strategies for the next three years, we are excited about the future and the potential we see for new and more holistic ministry to those we have the privilege and joy of ministering to. As you will see from the reports from our various NPCCI ministries, God has continued to be so graciously faithful in His provision and leading.

And to our wonderful NPCCI volunteers – you are the reason NPCCI is able to minister to so many people at risk and in need. Thank you for the love and acceptance you freely give to those who so need to be loved and accepted.

I praise God for our amazing NPCCI Team – the staff and the volunteers. I also praise God for our New Peninsula Church family – for your ongoing financial support, prayer and encouragement as we demonstrate the love of Jesus to those in need and at risk.

Blessings,

Glenda Holbrook
NPCCI CEO



Board Report

In March 2014 the transition of moving the National Coach Program to Mission Australia for its next season was completed. Change is always a time for reflection and it is with both excitement for what God wants to do in the future, and sadness as we said goodbye to Lydia, our CEO, and Mark our National Coach coordinator, that we thank God for what has unfolded through the ministry. I would also like to thank Vicki Clarke for her role as Board Chair over a number of years, a role which she vacated during 2014.

In May 2014, Glenda Holbrook was appointed as CEO with the task of integrating NPCCI more closely into New Peninsula, whilst ensuring it remained as an entity in its own right that provided continuing services such as Back on Track, Pantry, local COACH with its own Hub Licence and also raised funds through its own Opportunity Shop.

We employed a new Social Work Manager, Matt Fredrickson in June 2014 to assist Andrew Taylor manage the ever increasing welfare aspects of the NPCCI work. During 2014, we also welcomed Jake Doleschal and Vivienne Holbrook onto staff as Youth Coach Soar Coordinator at Mornington Secondary College and Administration Assistant respectively.

We thank you all - staff, volunteers, the NPCCI Board, New Peninsula members, allied agencies, individuals and businesses who are supporters and donors, for your wonderful contribution to the transforming work of NPCCI in 2014.

Bless you

George Savvides

Chair NPCCI Board



Youth COACH SOAR

Dromana

2014 was an exciting year for the Youth Coach Soar program at Dromana Secondary College (DSC). We transitioned into a 12 month process that included student selection and goal setting and a 3 term program that focused on identity, positive relationships and making a difference in our community. We had 15 kids benefit from the program throughout the year, achieving 81% of goals set.

The concluding term which focused on giving back to the local community was a particular highlight; the boys involved enjoyed being 'hands on', felt empowered to make a difference and encouraged that they were part of something bigger than themselves. It was encouraging to hear kids (and lots of parents and teachers!) note the change and development that the program had helped to initiate or facilitate. As an example kids identified that they had '*learnt to take care of (their) mum more,*' that they had '*engaged in school (more) and have made friends,*' learnt '*to give people a chance,*' and that because of the program they are '*more confident... and learnt to never give up even if you think it is impossible.*'

Many of the DSC boys have chosen to help support the upcoming Soar group of 2015. We are looking forward to another year full of fun, adventure, challenges, conversation and making a difference. Youth Coach Soar is indeed *Creating Opportunities and Casting Hope* into the lives of the boys and subsequently the families and community of those involved in Youth Coach Soar at DSC.

Will Goodrich





Mornington

Mornington Secondary College saw the first year of Youth COACH SOAR Adventures trialled in 2014 for six months. Through this process we were able to invite 10 year 8 boys into the program. This saw them engaged in our sessions, camps and also in mentoring sessions with 4 local leaders representing various communities.

Throughout the program, participants engaged in the themes of self identity and relationships with others. These were represented in a number of personal goals worked towards over the year. At the completion of the year participants shared that they felt more equipped to work towards goals, more engaged in the school community and more empowered to deal with conflicts and interpersonal issues in a healthy way.

Participants were invited to celebrate the year at a graduation day where they self selected the day's activities with their partnering mentors.

Participants will be invited to continue engagement with facilitators and mentors over the next year, and will be invited to journey and share with 2015's new SOAR participants.

Mornington Secondary College staff have noticed a dramatic impact on participants, with better class attitudes, attendance and behaviour. Year coordinators, the chaplain and principal have all been excited about Youth COACH SOAR and the development it offers for future year 8 students.

Jake Doleschal





Youth COACH Girls

Youth COACH Girls has experienced amazing development throughout 2014 under the oversight of Cathy McInnes. The girls program has supported five peer mentoring relationships throughout 2014 targeting girls living in the Mornington Park estate whose parents have a connection with 'Jigsaw'.

As well as one-to-one contact on a fortnightly basis and phone contact the alternate week, the girls all participated in two incredible outings together as a group; Circus Oz and the Werribee Zoo. The group outings provided the girls with an amazing opportunity to learn cooperation and team work, coordination and problem solving, and to develop trusting and respectful community connections and friendships.

The girls' mothers have all commented how delighted they are with the results they are seeing. They report that the girls' behaviour at home is better, their relationships with other family members has improved, and their school attendance and academic results have also improved.

Thank you to the amazing women who dedicate their time as peer mentors to the girls. The love and acceptance expressed through peer mentoring provides a pathway to a better future for these girls.

Andrew Taylor

NPCCI Manager / COACH Coordinator

Op Shop

The Community Caring Op Shop exists to support the mission and vision of NPCCI. This is achieved by focusing on three areas that form the foundation and culture at the shop: the community hub, 'empowering people in need', and finance (see website for details).

2014 was the NPCCI Op. Shop's consolidation year and it produced great results in all areas.

The Community Hub corner provided a space for uplifting and encouraging conversations, for genuine care and prayer, for a cuppa and quiet relaxation, and for kids to be occupied with activities whilst their parents shopped. The Community Hub corner also provided an opportunity to create lasting relationships with customers who now volunteer, and with local business sponsors who provide for the children's activities. Through the Community Hub corner we have also seen several people connect with and attend Church.

Throughout 2014 the Op. Shop team continued to embrace and develop an amazing culture of empowerment. The Op. Shop now has relationships with three disability support agencies as well as Centrelink, and is providing opportunities for work experience, social development and friendship for numerous people who are socially isolated and would not normally have access to such experiences. The Op. Shop also provides volunteering opportunities for people accessing support through other NPCCI ministries, as well as lots of material support to people who find themselves in need or at risk of crisis.

After two years of operation, the Rosebud Op. Shop closed its doors on December 18th 2014. Jane Norris and her team did an incredible job in support of the NPCCI Op. Shop over this time whilst it was establishing a firm foundation.

The NPCCI Op Shop will continue to operate the Mornington store in McLaren PI, but has well developed plans for expansion into a much larger place that will encompass furniture sales, online sales, the sorting room and all distribution from under the one roof.

Finances

	Actual	Budget
Income	\$146,756.66	\$135,000.00
Expenses	<u>\$101,096.96</u>	<u>\$102,337.76</u>
Profit	\$45,659.70	\$32,662.24

Thank you to all the volunteers for your dedication and commitment throughout 2014. You have all done an amazing job and I look forward to working with you all again in 2015.

Carolyn Taylor
NPCCI Op Shop Manager

Back on Track

2014 statistics

151 client units presented for assistance.

93 families (62%) 44 Singles (29%) 14 Couples (9%).

68 single parent families (73%) 25 coupled families (27%).

63 new clients (42%) 88 return client units (58%).

172 adults and 224 children were assisted.

792 visits for 2543 parcels, average 3.21 parcels per visit.

29 clients (19%) participated in debt reduction program.

\$2565.7 debt reduction, average \$88 per client as part of debt reduction program.

145 client units are Centrelink payment recipients (96%).

42 client units were referred to other community agencies (28%).

32 client units confirmed attendance at a church community (28%).

It's important to note that on average one food parcel amounts to \$30 worth of food, so in 2014 we had \$20,000 to provide for food support for the year and in reality we gave out \$76,290 (2543 food parcels x \$30) worth of food support for 2014.

The 'Back on Track' team has seen some changes in staffing in 2014. Matt Fredrickson joined the team in June 2014 as Back on Track Manager. Lorraine Niblock moved from the 'Back on Track' Co-ordinator position to focusing her time as a 'Back on Track' Interviewer.

The 'Back on Track' program has undergone some development changes throughout the year. We have now successfully implemented a debt reduction program which is helping clients to reduce their debt during their support period and increase client's capacity and confidence in managing their finances.

The location of 'Back on Track' being situated up two flights of stairs had become a real concern for clients who had mobility issues. The location of the Back on Track program has successfully been moved downstairs directly opposite the Food Pantry. This has had a tremendous impact for clients accessibility to the 'Back on Track' Program and the Food Pantry. The move downstairs has also helped to create a closer community amongst clients and Back on Track and Pantry staff.

Back on Track was unsuccessful in securing its DSS (Department of Social Services) funding for 2015, which was disappointing, but in spite of that we've been able to increase the amount of food baskets in Coles and Woolworths supermarkets from one to five and we are expecting that to increase to eight by the end of 2015.

Due to the increased use of the 'Back on Track' program, we have seen the need to open another Back on Track and Food Pantry in the Rosebud area. 'Back on Track' Rosebud is due to be operational by June 2015. Andrew Taylor will be managing this program.

Very many thanks to Jo Prentice, Lorraine Niblock, Cathy Stamp, Jill Hall, Cheryl Conley, Ann Balshaw and Mary Wardner for the love and care they display to all clients who come for assistance. Their dedication, skill and commitment will continue to be of invaluable importance in servicing the demand throughout 2015.

Matt Fredrickson
 NPCCI Manager / Back on Track Manager

\$76,290

Food given out

2,543 PARCELS

42

Referred to another agency



32: Part of
 a church community

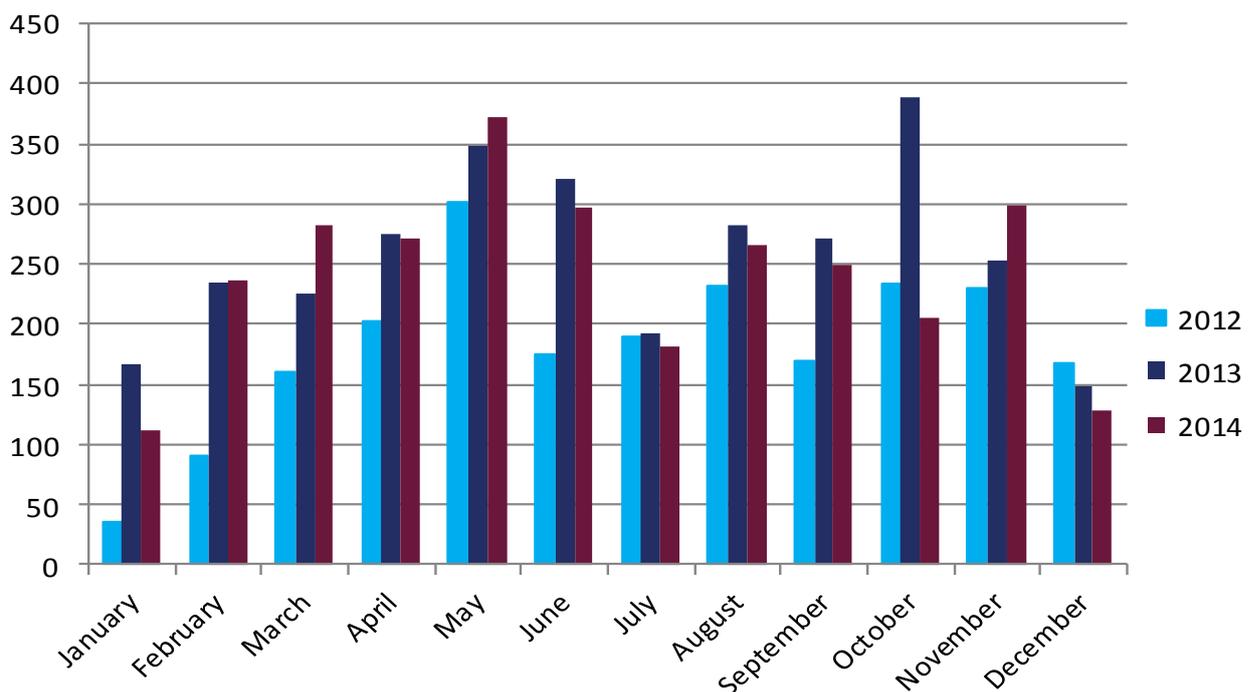
151 Clients received
 assistance

Pantry

In 2014 we have been able to meet the demands of food, providing around 2543 food parcels with a wide variety of groceries. This has been made possible due to:

- A budgeted amount from New Peninsula Community Caring Inc.
- Ongoing grant money from the Department of Social Services.
- Monthly food collection from Vic Relief (Graeme Jack).
- Weekly supermarket grocery shopping – Coles online.
- 15 dozen eggs donated per fortnight (Somerville egg farm).
- Food and cash donations from the Church community and Life groups.
- Bread from Baker's Delight.
- 60 Christmas hampers.
- Christmas presents donated from the Church community.
- Two food collection baskets at Coles (Centro Mornington and Hastings).
- 50 Coles food vouchers.

Food parcels given out 2012-2014





In 2014 the Pantry continued to streamline its shopping process through using Coles online alongside monthly pickups from Vic Relief. This has continued to help relieve time pressures on the Pantry volunteers. As the relationship with Coles has continued to develop, we now have two food collection baskets in supermarkets at Coles Centro and Hastings. It is envisaged that food collection baskets will appear in not only Coles supermarkets but Woolworths as well in 2015.

We were also blessed in 2014 to be able to distribute over 60 Christmas hampers and hundreds of Christmas presents to people who found themselves in need, or at risk of experiencing crisis during the Christmas period.

The pantry could not operate effectively without the dedication and commitment of our volunteers. Thank you to Lyn St John our Pantry Co-ordinator, Carol Weber, Anne Miller, John & Margo Lanyon, Robbie Pakes, Elaine Dell, Graeme Jack and everyone who assists us in some way for their faithful service to the kingdom. We will in 2015, with God's direction and blessing, continue to strive towards improving service to those in most need in our local community.

Matt Fredrickson

NPCCI Manager / Back on Track Manager

COACH Community Mentoring

COACH continues to equip, empower and support local Christians to exercise their faith in a Social Justice context. Mentors are mobilised to draw alongside families assessed as in need, walking a journey with them, and supporting them to work toward their preferred future.

2014 saw some significant changes for NPCCI and subsequently COACH. With the transition of National COACH to Mission Australia in late 2013 through early 2014, and the movement of staff to Mission Australia, the local COACH program remained in a maintenance period for the first half of 2014 whilst replacement staff was sought.

With Glenda Holbrook and Matt Fredrickson coming on board mid 2014 a review of all NPCCI's ministries was conducted to ascertain sustainability into the future. The review highlighted that high quality support for mentors and their COACH families was becoming more difficult as numbers exceeded our human resource capacity. From the review, it was decided assessments would be conducted for every mentoring relationship to determine the level and quality of support being provided, and if relationships required ongoing support through COACH.

After consulting with many mentors and their COACH families, 26 mentor relationships were officially completed, some transitioning to what is known as 'friendships with a purpose', and some were assessed as not having significant enough contact to be considered a mentoring relationship. 20 people finished up as mentors who were not likely to mentor again in the future, some transitioning their mentoring relationship/s to a 'friendship with a purpose', and a few who had expressed interest in mentoring but had been listed as inactive for some time. It was also decided not to include 'friendships with a purpose' in our statistical data, as we are unable to maintain an accurate picture of whether or not these relationships continue.

At the conclusion of 2014, mentoring support had been provided to 59 families with 112 children. Mentor numbers reduced from 68 down to 48. COACH maintained relationships with fourteen other churches providing mentors.

Our data continues to show mentors are having a significant and positive influence in the lives of the families they support. The areas of most significance are the ways in which family members relate with each other, of which 88% report greater levels of family cohesion, how families manage their mental and emotional health, 80%/97% reporting significant improvement, 74% are achieving reasonable financial stability, and 61% now have secure housing where it had previously been insecure.

Mentors also report that through providing support to others, they sense their own lives are being transformed, that they feel closer to God and have a greater sense of purpose as they exercise their faith in this calling.

Thank you to all the mentors both past and current, who continue year after year to provide love and support to the local community through COACH. Also thank you to Mark Matthews, and Lydia Harb who have both put in countless hours to see COACH reach the whole nation.

Andrew Taylor
NPCCI Manager / COACH Coordinator

Financial Report

SUPER AUDIT SERVICES

Certified Practising Accountants

PO Box 552, Dromana, Victoria, 3936

Telephone: (03) 5987 1908

ABN 44 942 769 277

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS

Report on the Financial Report

I have audited the accompanying financial report of New Peninsula Community Caring Inc, which comprises the statement of financial position as at 31 December 2014, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information and the statement by members of the committee.

Committee's Responsibility for the Financial Report

The committee of the association are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Associations Incorporations Reform Act* of Victoria and for such internal controls as the committee determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

My responsibility is to express an opinion on the financial report based on my audit. I have conducted my audit in accordance with Australian Auditing Standards. Those standards require that I comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for my audit opinion.

Independence

In conducting my audit, I have complied with the independence requirements of Australian professional accounting bodies.

Auditor's Opinion

In my opinion, the financial report presents a true and fair view of the financial position of New Peninsula Community Caring Inc. as at 31 December and its financial performance and its cash flows for the year ended on that date in accordance with Australian Accounting Standards and the *Associations Incorporations Reform Act* of Victoria.



PAUL FOX, CPA

Dated this 8th day of March 2015

New Peninsula Community Caring Inc.

**Statement of Financial Position
as at 31 December 2014**

	2014	2013
	\$	\$
Total Current Assets	172,745	240,410
Total Non-Current Assets	50,307	54,800
Total Assets	<u>223,052</u>	<u>295,210</u>
Total Current Liabilities	35,077	56,351
Total Non-Current Liabilities	7,653	16,348
Total Liabilities	42,730	72,699
Net Assets	<u>180,322</u>	<u>222,511</u>
Total Members' Funds	<u>180,322</u>	<u>222,511</u>

**New Peninsula Community Caring Inc.
Statement of Comprehensive Income
For the year ended 31 December 2014**

	NOTE	2014	2013
		\$	\$
Revenue from Ordinary Activities			
Donations - General		160,124	113,336
Grants		32,000	37,300
Interest		5,136	5,668
Fundraising		82,677	200,910
Op-Shop Sales		146,757	122,538
Total Revenue from Ordinary Activities		<u>426,693</u>	<u>479,751</u>
Expenses from Ordinary Activities			
Administrative Expenses			
COACH & Youth COACH Program Costs		42,090	35,399
Fundraising Expenses		-	20,228
Ministry Expenses & Office costs		57,619	55,116
Pastoral Support		19,345	15,289
Salaries & Wages		300,394	318,355
Op-Shop Expenses		49,436	44,765
Total Expenses from Ordinary Activities		<u>468,883</u>	<u>489,151</u>
Net Surplus/(Deficit)		<u>(42,190)</u>	<u>(9,400)</u>
Total Net Comprehensive Income		<u>(42,190)</u>	<u>(9,400)</u>

This is an abridged version of the full Financial Statements

'I pray that your
partnership with us in
the faith may be effective
in deepening your understanding of
every good thing we share for the
sake of Christ.'

Philemon 1:6



370 Craigie Rd
Mt Martha, 3934, VIC
(03) 5973 8888
www.npcci.com.au