



ANNUAL
REPORT
2020

Chairperson of the Board Report

By Christine Williams

As I reflect on NPCCI I am reminded of what a blessing it is to be a part of Community Caring. Community Caring mobilises Christians to empower and care for people who find themselves in need or at risk of experiencing crisis.

In 2020, in a year of COVID-19 restrictions and challenges it did have an impact on NPCCI and we needed to adjust many of our programs. Remarkably, even Alpha ran over Zoom with people on the fringe of the Community Hubs.

We celebrate that even under COVID, NPCCI was still able to provide assistance for individuals and families on the Mornington Peninsula affected by poverty, addictions, mental and physical illness, isolation, family and relationship breakdown, unemployment, poor life skills, and lack of resources and networks.

COVID did impact on expected income from our Op Shop and income was reduced, but Government assistance was a blessing. We give thanks to the Mornington Peninsula Foundation as it continued funding for the Private Rental Assistance Program. This funding has been a great support in assisting many disadvantaged in our community to find a home.

Finally, on behalf of the Board we would like to thank Geoff Ternes and Mim Gaetano as they retire from our Board. Geoff, as our Treasurer also had the additional financial load in the last 2 years as we did not have a Business Manager. Mim, has been on the Board for 3 years and was Chair until December 2019.

I would also like to thank all the staff of NPCCI, a huge thank you to Andrew Taylor as our General Manager, for his passion, commitment and especially his leadership in this difficult year. Thank you also to our many volunteers who make such a huge difference to the many people with whom they interact with.



General Manager Report

By Andrew Taylor

Many commentators called 2020 a year to be erased, a year to be removed from the calendar and forgotten. Well, I espouse a different view. A view that we should remember 2020 not fondly, but with an understanding and knowledge that in the darkest times our light can shine the brightest.

A centrepiece in the teachings of Jesus comes in His Sermon on the Mount where, while preaching on salt and light Jesus said "let your light shine before others, that they may see your good deeds and glorify your Father in heaven." (Matt 5:16)

Well, I am proud to say the light of CCI, through its staff and volunteers certainly did shine brightly throughout 2020. In a year we would've been forgiven for shutting up shop and ceasing services in the name of public health, we chose to be flexible and to adapt and continue pouring out love and compassion to suffering communities across the Mornington Peninsula.

Whether it was by way of home delivery of food and material aid, drive by pantry services, housing support via phone, keeping communities connected via Zoom, Slack, Facebook etc... all of CCI's ministries continuously adapted to the changing environment and continued reaching out and shining the light of Christ where it was seemingly darkest for people.

If we remember nothing else of 2020, I encourage you to remember what it was like to work from home, stay within a 5km radius, not see extended family and friends. Remember the feelings of being socially isolated, imagine how it felt for those without a spouse or children. This was new and disconcerting for many of us, however, this is the daily experience for many of the people CCI connect with and support. This is not a new experience, it is most often an ongoing traumatic experience. For Christians, we have the hope of Jesus to ease our burdens and see us through. Please help CCI to share that hope with those in our community that do not know or have that hope for their future.

Thank you to the Mornington Peninsula Foundation for their continued support, our many donors and volunteers who are the backbone of the organisation and my staff for their loyal commitment.

Special thanks to Byron Groves (Finance) and Kirsty Fernandez (Admin). Your passion, dedication and service to the mission of CCI has been immeasurable. Many families and children experience better living standards and hope for the future because of your service. God bless you abundantly.



Private Rental Assistance Program

By Andrew Taylor

As the COVID-19 pandemic ravaged Victoria throughout 2020, the level of housing stress and demand for support remained strong in spite of a rental moratorium preventing evictions.

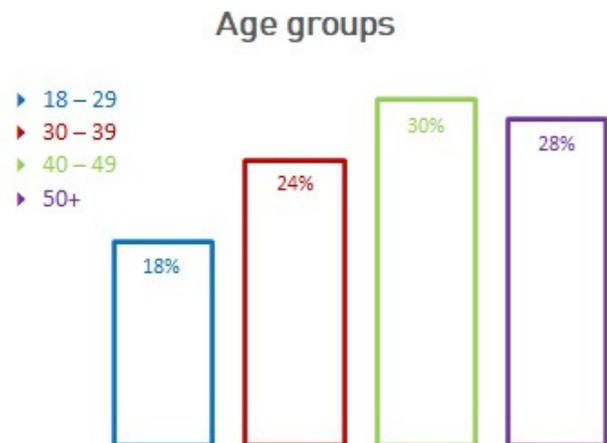
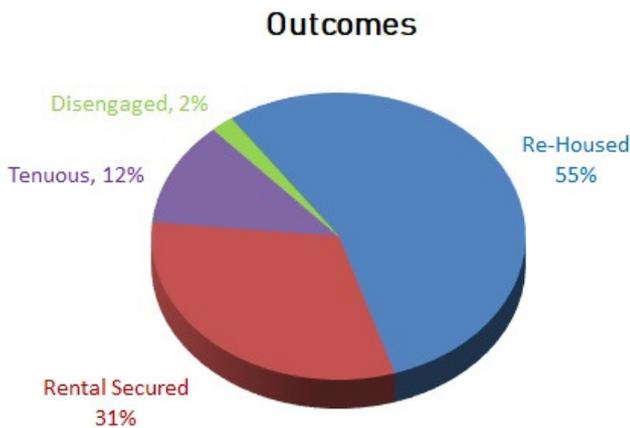
Operating just two days per week, CCI was able to achieve some wonderful results with 86% of clients achieving a successful outcome, and a further 12% remaining engaged in support.

Of particular note was an increase in demand for support of between 6% to 10% coming from three age brackets compared with 2019, whilst demand decreased by 22% for the 50+ age bracket.

The changes in these historically stable demand rates by age were in direct correlation with the impacts of COVID-19 on employment. Single woman and mothers within the three age brackets with increased demand make up the highest percentage of casual and part time workers, many of whom were the first to be stood down and not eligible for any Government stimulus support.

| Family Units | Adults | Children | 2PF | SPF | Couples | Singles |
|--------------|--------|----------|-----|-----|---------|---------|
| 51 | 57 | 40 | 4 | 19 | 2 | 26 |

2PF denotes 2 parent family - SPF denotes single parent family



"HOMELESSNESS IS AN EXTREMELY COMPLEX AND MULTI-FACETED SOCIAL ISSUE. IT REQUIRES BROAD RANGING EXPERTISE WITH A LOCALISED AND COLLABORATIVE RESPONSE ACROSS ALL AREAS OF THE SOCIAL WELFARE SECTOR"



New Peninsula Community Caring Inc.
 In collaboration with
The Mornington Peninsula Foundation

Intentionally focussing on a preventative response to homelessness. We aim to prevent people experiencing housing stress and insecure housing from becoming primary homeless and entering the crisis housing system.

COMMUNITY HUBS

By Simon Fee

Our community hubs at Rosebud and Mt Martha have continued to be places of encouragement where socially isolated local people doing life tough, come together to connect, find friendship and build supports around each other.

By empowering each other to draw on each other's strengths, we have continued seeking to meet each other's needs. Participants have been supported to share the issues and challenges facing them, and then help each other to find solutions or ways around them.

Participants with addiction issues managed to abstain and encourage others. Others with depression, anxiety, self-esteem or physical health problems exacerbated by lockdown, continued to support, listen and pray for each other.

When able we continued to connect by sharing a community meal together. Rye Lions Club continued to support us by cooking and serving meals. Rye RSL Ladies Auxiliary supported financially and practically with winter knits.

We witnessed some incredible personal life transformations and selfless acts of kindness and love by participants. The experience of finding a place of acceptance and belonging inspires participants to create better communities where they can live fuller lives

Over 8 months of 2020 we were unable to meet in person because of Covid-19. Nevertheless where able, we kept in touch via phone, text, zoom, facebook or by bumping into each other at the supermarket or walking the streets.

Participants explored together in the Alpha course via zoom during lockdown. Participants used their skills to connect, support and encourage one another, and others in their community to manage feelings of isolation during lockdown.

Thank you everyone for welcoming me into these amazing communities. I really look forward continuing to see God's Spirit working in these places of acceptance, encouragement and belonging in the future.



BACK ON TRACK

By Simon Fee

Back on Track continued to provide emergency food relief in 2020 to assist people living on the Mornington Peninsula who were experiencing financial hardship. As an essential service, we were able to distribute pre-assembled food parcels during lockdown. Fortunately with the COVID supplement payments most clients received, the need for our service was significantly reduced. Many people kept their dignity by using the extra funds to pay bills and keep their cupboards full.

A notable change from 2019 was that 66% of people needing assistance were singles, reflecting how Centrelink payments, even with supplements, are extremely hard to live on, especially for singles who pay a higher percentage of their income on rent compared with couples and families.



Thanks to our local supermarkets for hosting food collection points for Back on Track so customers can donate non perishable food;

Coles - Mornington, Hastings, McCrae & Rosebud
Woolworths - Mornington & Bentons Square

"I can't thank you enough that you listen, really care, and don't judge me when I have to ask for food"
"There's something different about you guys that makes it okay to come here, thank you so much"



OP SHOP

By Carolyn Taylor

The Community Caring Op Shop exists to support the vision and mission of NPCCI. We focus on three key areas that form the foundation and culture of the shop;



| OP SHOP FINANCES | | |
|------------------|-----------|-----------|
| | Actual | Budget |
| Income | \$216,748 | \$365,000 |
| Expenses | \$194,474 | \$228,225 |
| Surplus | \$ 22,274 | \$136,775 |



2020 Highlights

- During lockdown we remained connected through phone calls, text messaging and an online app called SLACK, we call ourselves (SLACKERS) which still continues today!
- SLACK enabled us to support each other, share daily devotions, chat about GOD and share many photos and videos of life during lockdown.
- We got involved in a couple community activities (Spoonville and the Teddy Bear Hunt).
- We prayed together for the world at a certain time every night, we shared communion from home and managed to get some long awaited big jobs completed at the shop.
- Online sales increased by well over 100% and we continued to award team members with our Oscar Award if they did something AWESOME!



"May I say what a lovely experience it has been donating to this Op Shop"

"I Op Shop all over Australia and this is my all time favourite Op Shop"

2020 FINANCIAL REPORT (ABRIDGED)

Statement of financial position as at 31st Decemer 2020

| | 2020 | 2019 |
|--------------------------------|-----------------------|----------------------|
| | \$ | \$ |
| Current Assets | 232,088 | 104,308 |
| Non Current Assets | 56,569 | 66,065 |
| Total Assets | <u>288,657</u> | <u>170,373</u> |
| Current Liabilities | 49,194 | 54,084 |
| Non Current Liabilities | 26,044 | 22,586 |
| Total Liabilities | <u>75,238</u> | <u>76,670</u> |
| Net Assets | <u>213,419</u> | <u>93,703</u> |
| Current Year Surplus/(Deficit) | 119,716 | (49,289) |
| Retained Surplus | 93,703 | 142,992 |
| Members Funds | <u>213,419</u> | <u>93,703</u> |

Statement of Profit or Loss and other comprehensive income for year ended 31st December 2020

| | 2020 | 2019 |
|----------------------------------|----------------|-----------------|
| | \$ | \$ |
| Income | | |
| Donations | 143,633 | 114,087 |
| PRAP Grant & Donations | 54,760 | 51,090 |
| Interest | 379 | 690 |
| Op Shop Sales | 216,748 | 355,601 |
| Other income | 181,058 | 1,007 |
| Total Income | <u>596,578</u> | <u>522,475</u> |
| Expenses | | |
| Administration & Office expenses | 29,249 | 56,381 |
| Ministry & Program Support | 64,883 | 53,378 |
| Salaries & Wages | 188,256 | 247,313 |
| Op Shop expenses | 194,474 | 214,692 |
| Other expenses | - | - |
| Total Expenses | <u>476,862</u> | <u>571,764</u> |
| Net Surplus / (Deficit) | <u>119,716</u> | <u>(49,289)</u> |

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS

Report on the Audit of the Financial Report

Qualified Opinion

I have audited the financial report, being a special purpose financial report, of New Peninsula Community Caring Inc, which comprises the statement of financial position as at 31 December 2020, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the statement by the Committee.

In my opinion, except for the effects on the financial report, if any, as might have been required had the limitation on my audit procedures referred to in the basis for qualified opinion paragraph of my report not existed, the financial report of New Peninsula Community Caring Inc has been prepared in accordance with the Associations Incorporations Reform Act 2012 and Division 60 of the Australian Charities and Not-for-Profits Commissions Act 2012, including:

- giving a true and fair view of the entity's financial position as at 31 December 2020 and of its financial performance and its cash flows for the year then ended; and
- complying with Australian Accounting Standards to the extent described in Note 1 and Division 60 of the Australian Charities and Not-for-Profits Commission Regulation 2013.

A full copy of the Financial Statements and Auditors Report is available upon request.



PAUL FOX, CPA

Dated this 28th day of March 2021

SUPER AUDIT SERVICES

Certified Practising Accountants

PO Box 552, Dromana, Victoria, 3936

Telephone: (03) 5987 1908

ABN 44 942 769 277