

Annual Report

2021

Chairperson of the Board

By Christine Williams



As we look back on the past, we can see how we have been blessed by the dedication and commitment of the many volunteers through the years. New Peninsula Community Caring has touched lives in many ways. For those who found themselves in need, we were able to offer the potential of a new future. People on the Mornington Peninsula affected by poverty, addictions, mental and physical illness, isolation, relationship breakdown, and unemployment continued to approach NPCCI. We give thanks that we can continue to support people enhance their life skills, and to help them to feel they can tackle whatever the future may hold.

In association with the Mornington Peninsula Foundation, NPCCI was part of the trial Private Rental Assistance Program to support people find affordable housing on the Mornington Peninsula. Funding for this program has now ended. Our New Peninsula Community Caring Op shop was affected by restrictions and limited operating hours. This has reduced the income that we use to support NPCCI. However, we give thanks NPCCI is still operating in a sound financial position.

Finally, on behalf of the Board we would like to thank John Williamson as he retired from our Board as Secretary. We would also like thank all the staff of NPCCI, and thank Andrew Taylor as our General Manager, for his passion, commitment and especially his leadership.

General Manager

By Andrew Taylor



The prophet Jeremiah (29:11) foretold that the LORD has plans for us to prosper, and to give us hope and a future. As I look back over our previous five years, it is clear how God has led the development of NPCCI corporately, and how this prophecy manifests for families and individuals presenting in need across the Mornington Peninsula.

2016 we were able to consolidate our expansion and establish financial self-sustainability.

2017 we focused our support and attention toward increasing breakdown of the family unit.

2018 we established solid core networks of support to deliver community connections activities.

2019 we developed operational resilience and flexibility in the face of difficult challenges.

2020 we maintained support levels and connection to people in need during COVID lockdowns.

In 2021 because of this year-on-year development, NPCCI was well placed to leap the chasm of COVID providing loving support and connection to those in our local communities who are the most vulnerable, and often bore the biggest impacts of the pandemic.

I thank the board, the executive, our donors, my staff, and our wonderful volunteers who embraced the challenges together so that we can participate in supporting a brighter future for everyone.

Private Rental Assistance Program

By Andrew Taylor



Rental stress reached crisis levels in 2021 with average rent increases reaching over 20% across the Mornington Peninsula, and over 30% in many Southern Peninsula postcodes since COVID began. The median rent price had reached \$500 per week by year's end, and by all indicators this trend is poised to continue into 2022.

In the face of this crisis, CCI were able to support 81% of clients to achieve a successful outcome, with a further 11% remaining engaged.

Of note was a significant shift in focus from having to support families to be re-housed, down from 55% in 2020 to 27% in 2021, toward securing tenancies up from 31% in 2020 to 54% in 2021.

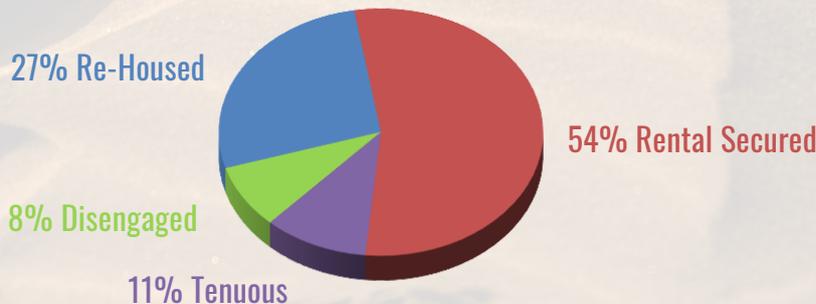
The demand rates by age continue to increase in direct correlation with the impacts of COVID on employment. Women between the ages of 40-49 make up the highest percentage of casual and part time workers, many who were stood down have not been re-employed.



Housing support was provided for



Outcomes



"The most obvious manifestation of the affordable housing crisis is in rising rents".



Connected Communities

By Simon Fee - Manager

The media reported that in 2021 we were more connected on our devices than ever before, yet more lonely and isolated than any generation has ever been. The experts often describe this as an epidemic of loneliness, with Australia having one of the highest rates of male suicide in the world.

We know most of the folks coming to seek assistance with food from our Back on Track pantry service are very often isolated and lonely. Inviting them to join our weekly community meals in Mt Martha and Rosebud is our way of responding in our local communities.

Our aim is to have those experiencing hardship, social isolation, and have limited family support networks and friendships, to gather in a place of acceptance and belonging to form friendships. We also aim to empower participants with the confidence and belief they can be leaders within their local communities and support others likewise.

The good news is by hiring a minivan from the Shire, we were able to transport many folks without a car, to our Mt Martha Community Hub, which is impossible to get to without a car. The best news is that our core group of attendees are forming new friendships that are continuing outside of our gatherings.

Every week, over a home cooked hot dinner and an opportunity to meet with others, people spend time chatting, praying, sometimes singing, always listening and encouraging each other's strengths. Over time people made new friends, gained a sense of belonging and become part of a caring community.

Both have wonderful food cooked by teams of dedicated church and community volunteers, both operated whenever we weren't in Covid lockdowns and during lockdowns participants supported each other, sometimes with phone calls, regular txt messages, Zoom meetings, or just walking together around the local streets for exercise.

Rosebud
35-40 average attendance

Mt Martha
20-25 average attendance

*Empowering positive transformational change
by way of loving care and acceptance*



Connected Communities

An inspirational story

Brenda has done life tough. Struggling with her Father passing away when she was just 13, Brenda's life spiralled out of control. When her Mother was unable to cope, Brenda found herself in foster care. With Brenda's emotional resilience severely damaged, she turned to drugs and became addicted to heroin which resulted in lengthy periods of homelessness. Brenda was in an abusive relationship while living in squats and abandoned buildings around St Kilda for many years.

Brenda had a faith in God as a young girl and describes herself during the tough times, as being "on the run from God". Eventually Brenda entered a Drug & Alcohol detox and rehabilitation centre where she lived and healed for six months. It was during this time she rekindled her relationship with God and she credits her faith in God as a strong reason for her victory over drug addiction and homelessness.

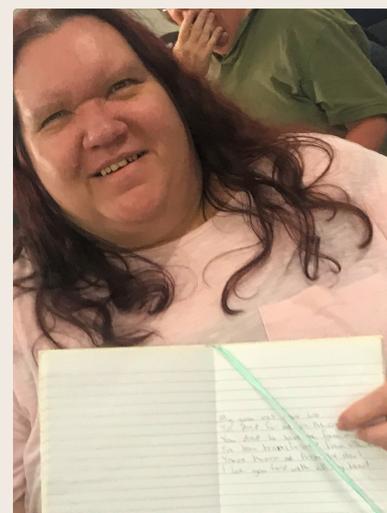
While coping with mental health is still a day to day challenge, Brenda often contemplates God's goodness and kindness towards her. Out of a heart of deep gratitude, Brenda is inspired to share her love for God through poetry. Brenda hopes others might be inspired by her poems as they read her perspective on how good God really is.

During 2021 "Brenda's Reflections", a book of Brenda's poems, was compiled and published by the COACH Network to encourage others to see that there is always the possibility of new beginnings in Jesus, whatever circumstances people find themselves.

Brenda's Reflections can be purchased from the Inklings Book store at New Peninsula Mt Martha for just \$20.00

Strength & Peace

*You show me love, You show me kind
You give me strength and peace of mind
Everywhere I go You are there
Everything You give, You give with care
When I sleep I always dream
On all my life, You redeem
My broken heart You restore
You give me what I need and more
I thank you Lord for my life You give
Forever with You I will live.*





Back on Track & Pantry

By Simon Fee - Manager

Trying to live on Centrelink got a lot harder this year for many families who had substantial rent increases and larger “lockdown utility” bills, and only a CPI pension or benefit increase of around 2%. Plus, for many, their car broke down, they got sick or were caught in COVID lay-offs, or only got casual work when not in lockdown. This meant many folks were living week to week after paying rent and having little left, needing to visit community support services and meal programs just to survive.

Our Back on Track and Pantry programs supported many people each fortnight, for as long as they needed, with bags of food so they could pay bills with their own money. Food support along with advocacy and referral services often resulted in folks holding onto their rental housing, keep utilities connected, and ensured their kids went to school with lunches every day.

1910
food parcels distributed

\$60,000
food distributed

101
families supported

Our Christmas Hope campaign raised funds to support families who found themselves in hardship and unable to afford all the trimmings of a traditional Christmas meal. We provided vouchers to 23 local primary and secondary schools, and 3 community welfare agencies, who identified and distributed the vouchers to families in need.

\$25,000
raised to provide vouchers

430
families received vouchers

“We can’t thank you guys enough for supporting our family through the past 2 years. With 6 mouths to feed, high rent, little work, and not many prospects of getting back to work real soon, your bags of food every fortnight got us through.” (Family with 4 kids)

Many thanks to Coles Mornington, Hastings, McCrae, and Rosebud, as well as Woolworths Mornington, and Bentons Square for their support housing our food collection baskets where generous locals donate food for the families we support.

Supporting families across the Mornington Peninsula experiencing hardship to get "Back on Track"



Community Caring Op Shop

By Carolyn Taylor - Manager



In a year where many businesses closed their doors forever, people lost their jobs, families experienced financial hardship and isolation, the Community Caring Op Shop was still able to raise finances to support families in need, provide essential household items that had become unaffordable, and remain a community of support for those who were isolated and lonely.

I am truly thankful for a wonderful, committed team of volunteers who faced every challenge together, so we were able to continue being a loving community of support.

During lockdowns the team quickly reverted to doing jobs from their own homes, like testing, tagging, trialing DVD's, pricing jewellery, cutting and measuring material, polishing silverware, potting plants, washing clothes, online items being researched, photos taken, and descriptions written. This was a fantastic initiative and continues today with our newly formed "Work from Home" team growing.

We focused our attention toward further developing our online store with very good results and a growing team interested in developing our online presence even further into the future.

A highlight was being able to get our traditional team building trip away to Phillip Island in between lockdowns. This was such a wonderful time of bonding, a time to laugh and play, to love, to serve, to pray for each other and to enjoy heartfelt companionship.

"So happy you're back! It's so nice to shop in here rather than out in the big bad world! We've missed you all" (Customer)



2021 Income	
SHOP.....	\$198,580
ONLINE....	\$54,358
TOTAL.....	\$252,938

47
Volunteers

15
Vouchers provided

\$3,500
of household essentials provided

Volunteer Team Building Trip



2021 FINANCIAL REPORT (Abridged)

Statement of financial position for year ended 31st December 2021

	2021	2020
	\$	\$
Current Assets	268,512	232,088
Non Current Assets	48,270	56,569
Total Assets	316,782	288,657
Current Liabilities	95,205	72,616
Non Current Liabilities	0	2,622
Total Liabilities	95,205	75,238
Net Assets	221,577	213,419
Current Year Surplus/(Deficit)	8,158	119,716
Retained Surplus	213,419	93,703
Members Funds	221,577	213,419

Statement of profit or loss and other comprehensive income for the year end 31st December 2021

	2021	2020
	\$	\$
Income		
Donations	166,575	143,633
PRAP Grant & Donations	51,000	54,760
Interest	188	379
Op Shop Sales	252,939	216,748
Other Income	48,679	181,058
Total Income	519,381	596,578
Expenses		
Administration & Office expenses	24,432	29,249
Ministry & Program support	92,428	64,883
Salaries & Wages	198,600	188,256
Op Shop expenses	195,763	194,474
Other expenses	0	0
Total Expense	511,223	476,862
Net Surplus / (Deficit)	8,158	119,716

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS

A new auditor conducted the audit of New Peninsula Community Caring Inc. during February and March of 2022 for the 2021 year. This was required following the resignation in late 2021 of the previous auditor, Mr. Paul Fox of Super Audit Services. The new auditor appointed by the Board is Mr Scott Cosgriff of Oak Audit & Assurance Pty Ltd.

An Audit Report was issued for New Peninsula Community Caring Inc. which in the opinion of the Auditor, gave a true and fair view of NPCCI's financial position and its performance for the year ended 31st December 2021. A qualification of the opinion was issued in respect of internal control over donation of goods and collection of cash sales by the op shop prior to entry into the accounting records. This was the same qualification that was issued for the prior year's audit.

The full audit report is included in the Special Purpose Financial Report prepared for the Australian Charities and Not for Profit Commission (ACNC).