



ANNUAL
REPORT
2019

Chairperson of the Board Report

By Mim Gaetano

There is always a sense of humbleness, gratitude and pride when we hear the story of a life transformed due to the wonderful work of one of our New Peninsula Community Caring Inc. (NPCCI) ministries. And praise God there are so many stories we can celebrate! Under the stewardship of Andrew Taylor, NPCCI again had a wonderful year in 2019 and in this report you will read of the many ministry achievements we can all be proud of. I want to thank Andrew and his team for their tireless efforts, but more importantly, for the caring heart they have for all those that use one or more of NPCCI's services.

In 2019 we saw the benefit of the first full year of the NPCCI Executive and how it was able to shape the operations and future plans for NPCCI. We saw excellent reports and recommendations coming to the Board for discussion and approval.

The Op Shop remains the key generator of funds for NPCCI and after a slow first half it bounced back to finish the year strongly. This was a wonderful answer to prayer and we thank all the Op Shop staff and volunteers for their hard work.

We continued our partnership with the Mornington Peninsula Foundation (MPF) via the Private Rental Assistance Program (PRAP) and scoped out what an extension to this program might look like. It has been a great success finding homes for many disadvantaged in our community, including some from our Community Hubs. What a blessing!

Finally, like many ministries in our church family, it is the work of countless volunteers that make a huge difference to their success, so thank you for your commitment. You are all a wonderful reflection of God's grace to those we connect with.

As this is my final report as NPCCI Chair, I want to thank the NPCCI Board and staff for their support over these past few years and to welcome Chris Williams as our new Chair.



General Manager Report

By Andrew Taylor

When first reflecting on 2019, my immediate thoughts were what a challenging year it had been. I recall feeling a sense of relief as we neared years end. Staffing shortages had a significant impact on the entire years operations. Those challenges seem so insignificant now!

What has really shone through for me is our ability to absorb all the challenges and remain focused on our vision and mission. The achievements of 2019 were amazing given the circumstances, no matter how hard or insurmountable it appeared to become, there were always several volunteers prepared to step up and support one another to ease the burden. Our volunteers held us up through challenging times; they ensured the love of Christ prevailed in communities where rejection, loneliness and isolation are very often the closest and most dangerous of acquaintances.

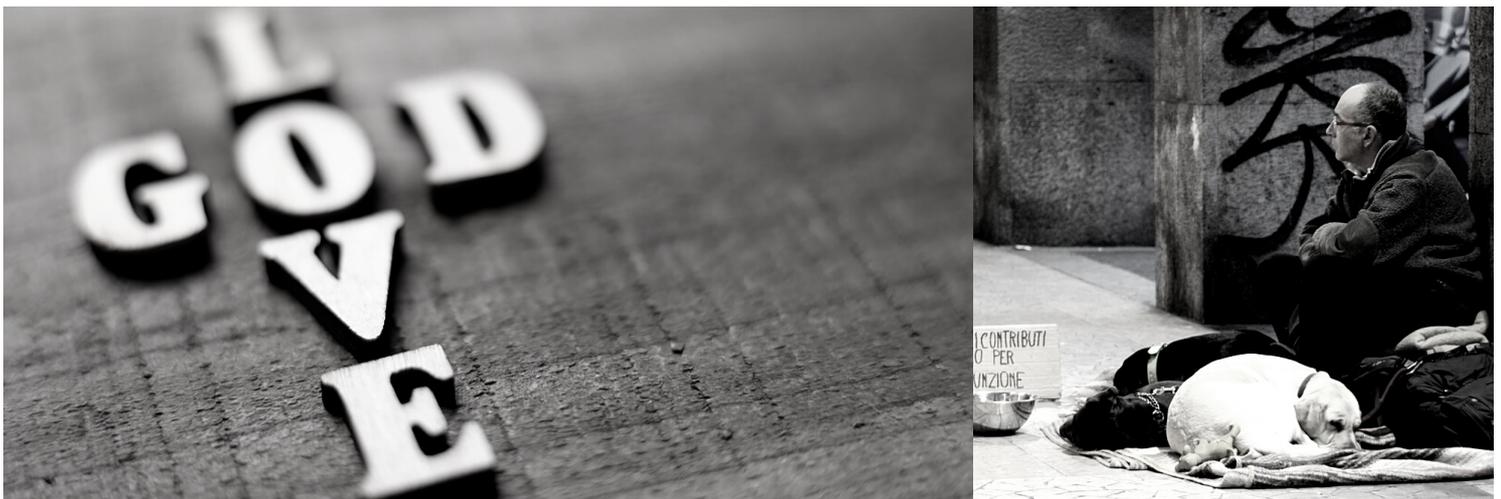
I envisage 2019 will be remembered as the year we grew in resilience, the year that prepared us for the challenges of 2020 and the future years to come.

I am proud to say that our ministries are unique. I find it remarkable that staff, volunteers, customers, clients and participants alike, become an essential part of this caring and supportive community. Our culture is one that values being part of a community, engaging and supporting people to connect and form vibrant communities. Communities where acceptance, belonging and love are the centrepiece of everyone's daily life.

I thank the Mornington Peninsula Foundation for their continued support. Together we are responding to homelessness in a different way, a way in which I believe will be a forerunner for major change in how we address homelessness holistically in the future.

A special thank you to Mim Gaetano (Chair person), Jean Pilbrow (Board), Jackson Teo (Exec) Jesse Taylor (Manager), Casey Nottle (Intern) and Elise Shaw (Op Shop Assistant). Your passion, dedication and service to the vision and mission of NPCCI cannot be measured in dollars or in time, rather in the knowledge that many families and children experience better living standards and hope for the future for your service. I wish you every blessing for the future and pray peace, health and happiness over you all.

In Christ together, we bless God



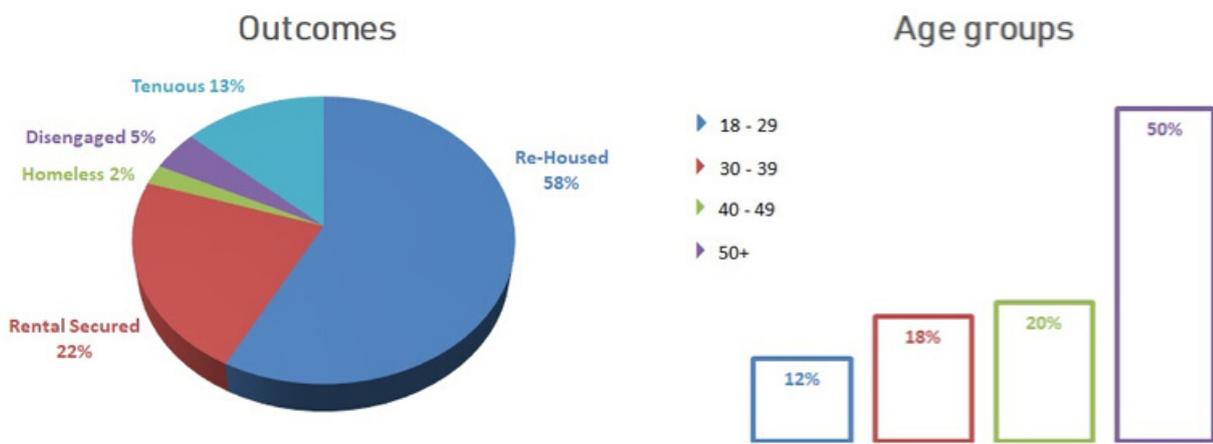
Private Rental Assistance Program

By Andrew Taylor

Over the 2019 calendar year, NPCCI was able to achieve some incredible results with only 48 days of professional support available. Most encouraging is the outcomes data that shows an 80% success rate with a further 13% likely to achieve a positive housing outcome.

Family Units	Adults	Children	2PF	SPF	Couples	Single
45	49	39	3	18	1	23

*2PF denotes 2 parent families – SPF denotes single parent families



SGS Economics and Planning research found the cost of homelessness in Victoria at \$25,615 per person per year. The report found investment in crisis housing had a cost-benefit ratio of \$2.70 for every \$1 spent on crisis housing for primary homeless.

NPCCI invest an average of \$2000 per family unit to be re-housed or secure their tenancy. That is a cost-benefit ratio of \$4.27 for every \$1 spent for each family unit kept from entering the crisis housing system and consuming the resources required to support primary homelessness.

"HOMELESSNESS IS AN EXTREMELY COMPLEX AND MULTI-FACETED SOCIAL ISSUE. IT REQUIRES BROAD RANGING EXPERTISE WITH A LOCALISED AND COLLABORATIVE RESPONSE ACROSS ALL AREAS OF THE SOCIAL WELFARE SECTOR"



NEW PENINSULA COMMUNITY CARING INC.
 IN COLLABORATION WITH
 THE MORNINGTON PENINSULA FOUNDATION

Intentionally focussing on a preventative response to homelessness, with an aim to prevent people experiencing housing stress and insecure housing from becoming primary homeless and entering the crisis housing system.

COMMUNITY HUBS

By Jesse Taylor

Our Community Hubs at Rosebud and Mt Martha are a place of encouragement where local people experiencing social isolation can come to connect and garner a community of support and friendship.

We aim to promote personal development by equipping and empowering participants to draw on each other's strengths to meet each other's needs. We support participants to address issues of social concern that affect the physical and emotional wellbeing of families and children in their local communities.

*Sharing a weekly community meal and connecting
Participants using their skills to support and encourage others in their community
Sharing time to listen, encourage and support one another*

*Rye Lions Club getting involved and helping to prepare and serve meals
Learning together how you can make a difference in your community
Raising self-esteem and confidence to perform and speak publically*

We witnessed some incredible personal life transformations and selfless acts of kindness and love by participants. The experience of finding a place of acceptance and belonging inspires participants to create better communities where they can live fuller lives

A family experiencing homelessness unable to access the private rental market, resolved historical issues, secured long-term housing and then provided accommodation for others

Participants with addiction issues managing to abstain then encourage and support others in their struggles. Others who have experienced serious depression, anxiety and self-esteem issues, performing and speaking publically with confidence

It has been a privilege and a blessing to engage and support these amazing communities and I look forward to seeing God move and work through the Community Hubs in the future.



BACK ON TRACK

By Jesse Taylor

Back on Track is an emergency and food relief program that exists to assist people living on the Mornington Peninsula who are experiencing financial hardship.

Back on Track seeks to empower people to commence the process of making healthier life choices to achieve freedom from debilitating debt, increase financial literacy skills and build greater levels of self-reliance, independence and financial wellbeing.

213 Families assisted
(with 320 children)

Back on Track

Thank you
for your
donation

25 families receive \$3000
of household items

Over \$120,000 worth of
food relief provided

Providing **food,**
budgeting support
and **emergency relief**
for the people in our
local community
who are in need.



400 Christmas Hope
Hampers delivered

Healthy choices
Healthy lives
P (03) 5973 8888
E ccadmin@npcci.com.au

 newpeninsula
community caring inc.

Thanks to our local supermarkets for hosting food collection points for Back on Track so customers can donate non perishable food;

Coles - Mornington, Hastings, McCrae & Rosebud
Woolworths - Mornington & Bentons Square

"There is a need for empathy in this role and I'm able to offer this."

"My role is to listen and help people in times of crisis by engaging with them at their point of need."



OP SHOP

By Carolyn Taylor

The Community Caring Op Shop exists to support the vision and mission of NPCCI. We focus on three key areas that form the foundation and culture of the shop;



OP SHOP FINANCES		
	Actual	Budget
Income	\$355,601	\$374,000
Expenses	\$214,692	\$224,558
Surplus	\$140,909	\$149,442



2019 Highlights

- 25 Back on Track clients provided with over \$3000 worth of household essentials
- Supported the Envision Hands project as a collection point for plastic bottle caps
- Provided volunteers with essential retail skills and experience to gain employment
- Provided hundreds of children's books for distribution in PNG
- Participated in the nationally acclaimed "I Love to Op Shop" Trail event
- Taught local primary school students about operating a small business
- Arranged and managed volunteer teams for the Christmas Hope Appeal
- Online sales have strengthened and continue to rise (on eBay & Gumtree)



"May I say what a lovely experience it has been donating to this Op Shop"

"I Op Shop all over Australia and this is my all time favourite Op Shop"

2019 FINANCIAL REPORT (ABRIDGED)

Statement of financial position as at 31st Decemer 2019

	2019	2018
	\$	\$
Current Assets	104,308	131,367
Non Current Assets	66,065	65,733
Total Assets	170,373	197,100
Current Liabilities	54,084	42,958
Non Current Liabilities	22,586	11,150
Total Liabilities	76,670	54,108
Net Assets	93,703	142,992
Current Year Surplus/(Deficit)	(49,289)	63,077
Retained Surplus	142,992	79,915
Members Funds	93,703	142,992

Statement of Profit or Loss and other comprehensive income for year ended 31st December 2019

	2019	2018
	\$	\$
Income		
Donations	114,087	210,633
PRAP Grant & Donations	51,090	31,021
Interest	690	559
Op Shop Sales	355,601	349,733
Other income	1,007	137
Total Income	522,475	592,083
Expenses		
Administration & Office expenses	56,381	52,737
Ministry & Program Support	53,378	40,222
Salaries & Wages	247,313	243,531
Op Shop expenses	214,692	187,870
Other expenses	-	4,646
Total Expenses	571,764	529,006
Net Surplus / (Deficit)	(49,289)	63,077

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS

Report on the Audit of the Financial Report

Qualified Opinion

I have audited the financial report, being a special purpose financial report, of New Peninsula Community Caring Inc, which comprises the statement of financial position as at 31 December 2019, the statement of profit or loss and other comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the statement by the Committee.

In my opinion, except for the effects on the financial report, if any, as might have been required had the limitation on my audit procedures referred to in the basis for qualified opinion paragraph of my report not existed, the financial report of New Peninsula Community Caring Inc has been prepared in accordance with the Associations Incorporations Reform Act 2012 and Division 60 of the Australian Charities and Not-for-Profits Commissions Act 2012, including:

- giving a true and fair view of the entity's financial position as at 31 December 2019 and of its financial performance and its cash flows for the year then ended and;
- complying with Australian Accounting Standards to the extent described in Note 1 and Division 60 of the Australian Charities and Not-for-Profits Commission Regulation 2013.

A full copy of the Financial Statements and Auditors Report is available upon request.



PAUL FOX, CPA

Dated this 12th day of March

SUPER AUDIT SERVICES

Certified Practising Accountants

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